

Case Study

CFA Trading

TXI provides CFA Trading with a state of the art fully managed telephone service.



Trade Laptop Spares and Components

CFA Trading

Established in 2003, CFA Trading has quickly grown into one of the UK's mainstream laptop spares and components distributors.

CFA were initially situated in one warehouse with two employees and have now grown to three warehouses with several employees. They faced the problem that all growing companies face with investing in new technology, it can be outgrown very quickly.

The Requirement

CFA Trading were looking for a solution that could deliver the flexibility and scalability required for a rapidly expanding business that would grow with them and allow them to concentrate on running their business rather than the support and management of their telephone system. CFA also wished to keep their existing well known number as well as the provision of a new range of numbers.

The Solution

TXI's solution provided a fully managed, flexible, scaleable and functional service which included the porting of their existing number together with a range of new numbers required as DDI's and extensions.

The Hosted Voice over IP Solution provides CFA Trading with a service that allows them to add the number of users required at any time and enables them to quickly deploy/move the users between any of their three warehouses.

In addition to the VoIP Service TXI also provide CFA's Broadband Services for both voice and data over multiple sites.

Customers Comments

"The sheer amount of flexibility within the system allows us to set up new phone lines within 20 minutes of requesting them. Also getting your voicemail on email and being able to pick up from anywhere is very useful. I would highly recommend this system to any new business starting up and, in fact, to large businesses. The amount of cables going in to the building can be a fraction of traditional phone lines. We, for example, have 6 telephone lines with different extensions and our internet and fax machine are running off the one line. You can not beat that!"

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Leon Lindblad
CEO

Connecting you at a touch



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